How to export system log in NVR/SMR? **Application Notes**

Version <1.1>



1. Windows Log:

1.1. Press "Ctrl" + "Shift" and "Esc" to call Windows Task Manager.

1.2. In Windows Task Manager, click File and then select New Task (Run...)



1.3. Key in *explorer* in Create New Task and you'll see Windows folder.

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Create	e New	Task	- Andrew	-						
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1.4. Select Desktop, right click Computer, select Manage,



1.5. At Computer Management > System Tools > Event Viewer > Windows Logs > Applications, right click Application, select Save All Events As..., at Computer Management > System Tools > Event Viewer > Windows Logs > System, right click System, select Save All Events As..., and please kindly provide us this file,

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Saves the log under a different	t name.							

2. Windows file:

2.1. Please provide us E:\surveon_log\stream.db.

3. VMS log:

Please provide us VMS log via,

3.1. VMS Client > View Log,



3.2. Click *Query*, select *Select Time*, and select time from an hour before issue occurred, till the time when this issue happened, click *Query*, and click *Export Log*, and please kindly send us this file,

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